

QUALITY POLICY

Crossway Scaffolding (Elland) Limited is committed to providing customers with professional scaffolding designs and services to meet agreed standards, specifications, timescales and costs.

Crossway Scaffolding (Elland) Limited aims to provide suppliers and customers with a level of response, service and customer care that delivers complete satisfaction.

Top management is committed to:

- Providing our customers with high quality services that meet requirements and exceed expectations.
- Working with suppliers to build reliable standards of service and timely deliveries.
- To having a highly skilled and professional workforce and continuously invest in training and development.
- To being an innovative and forward thinking scaffold provider.
- Increasing the morale and engagement of employees.
- To promoting a culture of continuous improvement and constantly review the overall effectiveness of the quality management system.
- Continuous achievement of ISO 9001 accreditation.
- Ensuring that the quality policy is communicated and understood throughout the organisation.
- Ensuring that measurable quality objectives are established and reviewed.

This policy is maintained and reviewed at least annually to ensure that any changes to our organisation, its scope of operations and its working arranged and practices are considered to ensure continued adherence to our commitment.

Steve Fearnough - Managing Director	
Date:	30/03/2021